

# Winterton Holidays Chalet Booking Form

If you would like to book a holiday,  
please firstly email [wintertonholidays@ntlworld.com](mailto:wintertonholidays@ntlworld.com) with your requirements

WHEN WE HAVE CONFIRMED THE DATES ARE AVAILABLE, PRINT OFF THIS FORM AND POST TO

Winterton Holidays, 42 Lark Way, Bradwell, Great Yarmouth, Norfolk NR31 8SB  
with your deposit of £50.

Please make cheques payable to WINTERTON HOLIDAYS.

We regret we are unable to accept payment by credit / debit card.

Name 1.....Name 2.....

Name 3.....Name 4.....

Name 5..... Please give ages of any under 21's

We regret we are unable to accept bookings from all male or female groups, or any mixed groups of under 25's.

Address.....

.....

Telephone.....Mobile\* .....Email.....

Sea View Chalets 80, 80A, 110, 187----- Chalets 6A, 9A, 31, 232, 238-----

Arrival date.....Departure date.....

DOGS - £20 for one - £35 for two (per week) / £4 each pet per night (short breaks) £.....

Breed of dog – 1.....2.....

BED LINEN (Sheets, p/cases and duvet covers) - (Beds made up ready for your arrival)

Double £7 per set - £..... Single £6 per set - £.....

Travel Cot £10 - £..... High Chair £10 - £..... Child's bedside safety guard £5 - £.....

Total amount due £.....Deposit paid £..... Balance £.....Due 1 month before start of holiday

I have read, understand and accept the terms and conditions  
on behalf of all persons named on the booking form.

SIGNATURE.....

Confirmation will be sent by email, unless you ask for it to be sent by post.

## **TERMS AND CONDITIONS - PLEASE KEEP THIS SECTION**

WE WILL SEND CONFIRMATION OF THE RECEIPT OF YOUR BOOKING FORM AND PAYMENTS BY EMAIL, UNLESS YOU SPECIFICALLY REQUEST IT TO BE SENT BY POST. YOUR BALANCE PAYMENT WILL BE DUE ONE MONTH BEFORE THE START OF YOUR HOLIDAY; ON RECEIPT OF THIS WE WILL SEND FINAL CONFIRMATION, WITH MAPS AND ARRIVAL DETAILS. **IF THE BALANCE PAYMENT IS NOT RECEIVED BY THE GIVEN DATE, WE RESERVE THE RIGHT TO RE-LET THE ACCOMMODATION AND YOUR DEPOSIT PAYMENT WILL BE FORFEITED.**

**PLEASE ENSURE YOU HAVE ADEQUATE HOLIDAY INSURANCE. DEPOSITS OF £50 ARE NON-REFUNDABLE,** SHOULD YOU NEED TO CANCEL YOUR BOOKING, PLEASE INFORM US AS SOON AS POSSIBLE BY TELEPHONE, FOLLOWED BY WRITTEN CONFIRMATION BY LETTER OR EMAIL. **BALANCE REFUNDS WILL ONLY BE GIVEN IF WE ARE ABLE TO RE-LET YOUR HOLIDAY DATES.** IF WE ARE ONLY ABLE TO RE-LET PART OF YOUR WEEK, REFUND WILL BE MADE ON A PRO-RATA BASIS. ALL SUCH REFUNDS WILL BE SUBJECT TO A £20 ADMINISTRATION FEE.

**OCCUPANCY OF THE ACCOMMODATION IS RESTRICTED TO THE MAXIMUM NUMBER PERMITTED AS STATED IN THE CHALET DESCRIPTION; ALSO TO THOSE NAMED ON THE BOOKING FORM UNLESS OTHERWISE NOTIFIED IN ADVANCE OF ARRIVAL.**

WE AIM TO PROVIDE CLEAN, COMFORTABLE, WELL-EQUIPPED CHALETS FOR OUR GUESTS TO ENJOY A RESTFUL AND ENJOYABLE HOLIDAY. **ANY FAULTS OR PROBLEMS WITH THE ACCOMMODATION SHOULD BE NOTIFIED TO US AS SOON AS POSSIBLE DURING YOUR STAY IN ORDER THAT WE CAN INVESTIGATE THE COMPLAINT AND DEAL WITH IT ACCORDINGLY. WE WILL NOT ACCEPT RESPONSIBILITY FOR ANY PROBLEMS ARISING DURING YOUR STAY NOT NOTIFIED TO US AT THE TIME.**

WE RESERVE THE RIGHT TO ENTER THE CHALET, WITHOUT PRIOR NOTICE IF IT IS NOT POSSIBLE TO OBTAIN, TO DEAL WITH ANY PROBLEMS OR EMERGENCIES.

IF WE ARE UNABLE TO PROVIDE ACCOMMODATION AS BOOKED DUE TO CIRCUMSTANCES BEYOND OUR CONTROL, IE FIRE, FLOOD ETC. AND WE ARE UNABLE TO PROVIDE ALTERNATIVE ACCOMMODATION, ALL PAYMENTS RECEIVED WILL BE RETURNED TO YOU IN FULL AND YOU WILL HAVE NO FURTHER CLAIM AGAINST WINTERTON HOLIDAYS OR THE CHALET OWNER.

THE CHALET MAY BE OCCUPIED FROM 3PM ON THE DAY OF ARRIVAL UNLESS OTHERWISE ADVISED. IF THE CHALET IS NOT READY FOR OCCUPATION AT THE STATED TIME DUE TO CIRCUMSTANCES BEYOND OUR CONTROL, THE HIRER WILL HAVE NO CLAIM AGAINST WINTERTON HOLIDAYS OR THE CHALET OWNER. ARRANGEMENTS FOR KEY COLLECTION WILL BE NOTIFIED IN YOUR BALANCE CONFIRMATION LETTER.

**THE CHALET MUST NORMALLY BE VACATED BY 10AM ON THE DAY OF DEPARTURE AND LEFT IN THE SAME CLEAN AND TIDY CONDITION AS FOUND ON ARRIVAL.** THE HIRER WILL BE RESPONSIBLE TO MAKE GOOD OR PAY FOR ANY DAMAGE TO THE ACCOMMODATION, FURNISHINGS AND FITTINGS, AND ALL CONTENTS. FOR HEALTH AND SAFETY, AND THE BENEFIT OF OTHERS, **SMOKING IS NOT PERMITTED INSIDE THE CHALET.**

**WEEKEND THREE NIGHT SHORT BREAKS** ARE FROM FRIDAY AT 3.00PM UNTIL MONDAY AT 10.00AM, EARLY AND LATE SEASON

**MIDWEEK FOUR NIGHT SHORT BREAKS** ARE FROM MONDAY AT 3.00PM UNTIL FRIDAY AT 10.00AM, EARLY AND LATE SEASON

AMPLE CAR PARKING IS PROVIDED - **UNDER NO CIRCUMSTANCES ARE VEHICLES TO BE DRIVEN OR PARKED ON THE GRASSED AREAS OF THE SITE.**

DOGS ARE WELCOME IN MOST CHALETS, ON THE UNDERSTANDING THEY WILL NOT BE ALLOWED TO DAMAGE OR SOIL THE CHALET FURNISHINGS. IN PARTICULAR, DOGS SHOULD NOT BE ALLOWED ON THE BEDS. ANY DAMAGE SHOULD BE RECTIFIED OR PAID FOR.

**PETS MUST NOT BE LEFT UNATTENDED IN THE CHALET AT ANY TIME** AND YOU MUST OBEY SITE RULES REGARDING DOGS i.e. DOGS MUST BE UNDER CONTROL AT ALL TIMES AND NOT PERMITTED TO RUN UNSUPERVISED - ALL 'ACCIDENTS' MUST BE CLEARED UP AND THE PLASTIC BAGS USED SHOULD BE PUT IN THE BINS PROVIDED.

WINTERTON HOLIDAYS - 42 LARK WAY – BRADWELL - GREAT YARMOUTH - NORFOLK - NR31 8SB

TEL: 01493 444700      MOBILE: 07919 105495